



EUC M365 Analyst – Buffalo, NY

National Fuel is seeking an **EUC M365 Analyst** for an outstanding career opportunity in our **Information Technology** department at our Williamsville, NY headquarters. National Fuel is proud to have an inclusive workplace where hard work is rewarded and promotion from within is supported. We offer exciting career opportunities for talented and ambitious job seekers and encourage you to apply today.

PRIMARY RESPONSIBILITIES:

- Lead the design, deployment, and support of Microsoft 365 services including Intune, Autopilot, Autopatch, Windows Hello, Conditional Access, and Entra ID (Azure AD).
- Provide expert level support for client computing devices (desktops, laptops, mobile devices, peripherals) and operating systems.
- Develop and maintain endpoint security posture in collaboration with the Cybersecurity team, including patching, MFA, PIN, TAP and lifecycle workflows.
- Modernize legacy imaging and patching methods using Microsoft cloud-native solutions and automation tools.
- Manage software deployment, configuration, and remote support using tools like Intune, Ivanti, and PowerShell.
- Participate in the development of policies, procedures, and documentation for client systems and M365 services.
- Mentor junior team members and provide direct support to end users as needed.
- Collaborate with IT leadership to align endpoint strategies with business goals and future state architecture.

MINIMUM QUALIFICATIONS:

- Bachelor's Degree (Computer Science, Information Systems, Information Security or related field).
- 5+ years of experience in client systems engineering or endpoint administration.
- Strong knowledge of Windows OS (10/11), Active Directory, Group Policy and PowerShell scripting.
- Experience with Microsoft 365 administration and support.
- Proficiency in endpoint management tools (e.g., Intune, SCCM, Ivanti).
- Experience with Windows imaging (MDT/WDS), patching (WSUS, 3rd party), and automation.
- Familiarity with BYOD and mobile device management.

PREFERRED QUALIFICATIONS:

- Microsoft 365 Certified: Administrator Expert (or equivalent experience).
- Experience with Microsoft Autopilot and Autopatch development and deployment.
- Strong understanding of cloud technologies and hybrid environments.
- Project management experience or certification (e.g., PMP, Agile).
- Excellent communication, documentation, and interpersonal skills.

ABOUT NATIONAL FUEL:

National Fuel is a diversified energy company headquartered near Buffalo, NY. Our employees continue to be the most important part of our Company and have made us who we are today. We are dedicated to the communities in which we live, work, and have 2,000+ employees in Western NY and Northwest PA. National Fuel is proud to have an inclusive workplace where diversity is valued, hard work is rewarded and promotion from within is supported. We offer exciting career opportunities for talented and ambitious job seekers and encourage you to apply today.

COMPENSATION AND BENEFITS:

The base salary range for this position is \$60,500 - \$81,000.

This job posting contains a pay range, which represents the range of pay that National Fuel believes, in good faith, at the time of this posting that it might be willing to pay for the posted job. The specific base pay offered to a successful applicant will be based primarily on relevant professional experience. Other components that may be considered include: individual qualifications, licensures, industry specific experience, education and market demands for specialized skills. The pay range is subject to change at any time based on various internal and external factors. Exempt positions will also be eligible for an Annual Cash Bonus Plan.

National Fuel offers a comprehensive benefits package including the following:

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| • Medical and Prescription Drug Coverage | • Paid Company Holidays |
| • Dental Coverage | • Parental Leave for Mothers and Fathers |
| • Vision Coverage | • Tuition Reimbursement |
| • 401(k) with Company Match | • Life Insurance |
| • Company Funded Retirement Savings Account | • Long Term Disability Insurance |
| • Flexible Work Schedule | • Flexible Spending Account |
| • Paid Time Off | • Charitable Giving Programs |

HOW TO APPLY

Any candidate offered a position with National Fuel will be required to successfully complete a pre-employment drug test. For confidential consideration, please submit your resume and cover letter (preferably in PDF format) by **September 5, 2025**, to jobs@natfuel.com. Please reference position **#25-055NY** in the subject line of your email.

National Fuel is a proud equal employment opportunity employer. We believe our differences makes us all better, pushing us to look at things differently while enriching our own personal life experiences. That's why we're committed to building a diverse workforce and an equitable and inclusive work environment.

We celebrate diversity and do not discriminate based on race, color, religion, sex, gender, gender identity, gender expression, sexual orientation, national origin, disability, veteran status, or any other legally protected basis